

TCPA AUTODIALED/PRE-RECORDED MESSAGE CALLS

Written Consent, Agreement and Disclosure

Seattle Credit Union Contacting You

In order to contact you more efficiently, we may at times contact you using autodialed or prerecorded message calls or text messages at the telephone number(s) you have provided us. Standard telephone minute and text charges may apply.

We may place such calls or texts to provide you information regarding your account(s) (including loans, if any), to collect any amounts you owe us, to provide fraud, security breach, or identity theft alerts, and for other informational, non-marketing purposes. You agree that we and our service providers may contact you using autodialed or prerecorded message calls and text messages to carry out the purposes we have identified above.

We may share your phone number(s) with our service providers with whom we contract to assist us in pursuing these interests, but will not share your phone number(s) with third parties for their own purposes without your consent.

Member Experience

The primary purpose is to provide you with a secure, efficient, and customized experience. When contacting you via phone, to reach you as efficiently as possible, we may use, and you consent to receive, autodialed or prerecorded calls and text messages as described in this Agreement. Where applicable and permitted by law, you may decline to receive certain communications.

You do not have to consent to receive autodialed or prerecorded message calls or texts in order to become a Seattle Credit Union member or apply for loans or open deposit accounts and have access to other great services. If you should have any questions, please contact member service support at 800.334.2489.

Opted Out

All Seattle Credit Union members are Opted-Out of text message, fax and auto-dialer marketing. We and our service providers will not use autodialed or prerecorded message calls or texts to contact you for marketing purposes at the telephone number(s) you provided at account opening or thereafter.